HUBBARD COMMUNICATIONS OFFICE Saint Hill Manor, East Grinstead, Sussex

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Remimeo

PC WELFARE AND THE CASE SUPERVISOR

Welfare - "The state of being or doing well. Condition of health, happiness, prosperity. Well Being". (Webster's New World Dictionary).

Some years ago, before the post of Case Supervisor came into being (in 1965) and before the present Qual PC Examiner Post was instituted, the Director of Processing wore what could be called the "PC Welfare Hat".

The D of P had as part of his duties interviewing the PCs in the HGC and seeing to their well being. To the D of P, PCs brought any difficulties, questions or upsets not settled in auditing.

Foremost of the D of Ps in that era was Mary Sue Hubbard. It was well known that no PC blew the Org while she was on that post. They "blew" to her. She of course, was a Terminal for the PC, listened, and put them straight back on lines with snappy instructions (now equivalent to a C/S in the folder) to the auditor. PCs, of course, thrived, and many still talk of this and of their subsequent wins.

An analysis of that action show two very important points:

1. PCs don't really want to blow, even when they do - they pray some one will come and take them back and get whatever it was straightened out.

2. Mary Sue Hubbard was a Terminal who, they knew, CARED.

As part of her D of P hat, Mary Sue was wearing what has now been separated off into the Case Supervisor hat. And that part of caring for the well being of the PC also belongs to the TECH CASE SUPERVISOR.

But - y u say - the Case Supervisor mustn't and doesn't ever see the PC.

THAT IS CORRECT. Today's Case Supervisor doesn't have to see the PC He sees all and knows all from the folder. He does Folder Error Summaries. It's all there in the session reports and in the Examiner Report Forms. And if the Case Supervisor suspects it <u>isn't</u> all there in the reports, he can easily find out by sending the PC to the Examiner to answer some questions, or he can order a 2-Way Comm Session.

What isn't generally realized is that Ron and Mary Sue were the first Case Supervisors, and that Ron <u>still</u> wears this hat for the whole planet. Case Supervisors around the world are helping Ron wear this hat. What may not be known by some is that part of Ron's C/S Hat is the PC Welfare Hat.

This Hat consists of CARING ABOUT THE WELL BEING OF THE PC.

The C/S carries full authority to ensure that PCs are being proporly audited. He does not permit a preclear to be poorly audited. That's caring.

When the PC is not going well he finds out \underline{why} - he doesn't just try one thing or another hoping to patch things up. He does a Folder Error Summary and finds out when the PC last ran well and what the goof was. He repairs that PC. That's caring. He finds out where the PC really is, and not where he apparently is. And even if that PC has been audited miles above his actual level, he has the Auditor gently lead him back to Dianetics, Level 0 or where he actually is, and audits him up the Expanded Lower Grades. That's caring.

If the PC has been left in the middle of an Engram Chain and is moaning with aches and pains, the C/S doesn't order Power to cure the pains, he orders the Engram Chain to be crased. The C/S isn't kind to the Auditor who left the PC in the middle of the Engram Chain to go to dinner, either. That's caring.

Of course caring for one's fellow beings and in particular a PC's well being is not the exclusive property of the Case Supervisor, for every decent Auditor and Scientologist cares for his fellow being.

But in the confines of the Case Supervisor's Ivory Tower, caring for the well being of one's fellow Scientologists is done by enforcing the application of the usual for the Preclear. The C/S is the one who <u>makes</u> huditing be done correctly.

And That is caring. (Based on LRH Notes and C/Ses) Lt. Cmdr. Joan Robertson 19¹ CS-4for L. RON HUBBARD FOUNDER

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